Getting Started

Buttons, Icons, and Display

Button Operation

	Operations	Actions
	Turn On	Press and hold the button for 3 seconds.
	Turn Off	Press and hold the button until "Goodbye" message appears.
	Display Wake-Up	When the display is off (sleep mode), the first quick press of the button wakes up the display.
	Info Display	When the display is on, press the button quickly to go through the device menu and information.

LED Indicator

	Colors	Charging Status
	Off	Power off.
	Solid	Power off and connected to a charger.
	Blinking	Power on/Operating normally

Display

Icons	Description
.ıll .ıll .ıl .ı . ⊘	5 level signal strength indicators. More bars indicate a stronger signal.
LTE 3G R	Networks icon appears depends on which networks connected. (LTE / 3G / Roaming)
⬆⬇ ⬆⬇ ⬆⬇	Appears when data is being transmitted between the mobile network and your hotspot.
📶1 📶2 📶3 📶Max	Shows the number of connected devices. (1~14 and Max).
🗩	Appears when you have unread messages.
▭ ▭ ▭ ▭ ▭ ▭ ▭	The bar inside the battery indicates the battery level. When battery power is low, the battery outline blinks.

Connecting to a Hotspot	4. On your computer or other Wi-Fi enabled device, search for available Wi-Fi networks and select the network name (SSID) located inside the back panel of your mobile hotspot (Can also be accessed by tapping the power button until the network name appears on the screen).

Connecting to a Hotspot

1. Hold the Power key for 3 seconds until all LED indicators illuminate in blue. The screen will begin to display "Welcome" Once that message disappears, you should be able to connect to the Mobile Hostspot.
2. Connect your Wi-Fi device to your Mobile Hotspot.
3. You can find the Wi-Fi Name and password at any time you need. Press the Power/Menu button shortly when the display is on. (Please note this info is not printed on the back cover) The menu will switch every 3 seconds and show you the Wi-Fi name and password.
   a. The default Wi-Fi name (SSID) will be "FranklinT9 + the last 4 digits of IMEI".
   b. The default Wi-Fi password is random and will be shown on the screen of the device.

4. On your computer or other Wi-Fi enabled device, search for available Wi-Fi networks and select the network name (SSID) located inside the back panel of your mobile hotspot (Can also be accessed by tapping the power button until the network name appears on the screen).
   a. From a Windows PC:
      i. Left-click Wireless Network Connection on the taskbar to view available networks.
      ii. Choose the SSID from the list of available networks.
   b. From an iOS device:
      i. Go to **Settings > Wi-Fi.**
      ii. Choose the SSID from the available networks.
5. Enter the password located inside the back panel (Can also be found by tapping the power button twice, the password will display on the screen), then click **OK.**

Troubleshooting your Mobile Hotspot

First step we recommend in fixing any issue with a device is to power it off and on again.

How do I perform a Power Reset on T9?
Using the power button: Press and hold the power button for 10 seconds until the T9 restarts. By replacing the battery: If pressing and holding the power button for 10 seconds does not restart the T9, open the battery cover, take out the battery and re-install the battery after 5 seconds. Put the battery cover back and turn on the T9 by pressing the power button.

Power Button

Contact your Home School's Technician with any questions or if you are still experiencing issues after a Power Reset.