

# MSDLT RFP for Internet Filtering System – Addendum 1

## Answers to RFP Questions

**Q)** 10GB pipe currently, how much bandwidth are you using daily?

**A)** *2.5 GB to 3 GB daily we anticipate growing – be prepared to expand if necessary.*

**Q)** Will your current vendor allow the current configurations to be downloaded or is it proprietary?

**A)** *The configuration is available for download but it is assumed to be a proprietary database.*

**Q)** What is your current SLA for internet uptime?

**A)** *99.99%*

**Q)** 1. How many device end-points?  
2. How many devices are filtered?  
3. How many staff devices do you have?

**A)** 1. *23,200*  
2. *It should be assumed all devices are filtered*  
3. *2000-3000*

**Q)** 1. What is your student count?  
2. What is your staff count?  
3. FTE count?  
4. Part time?  
5. Certified?

**A)** 1. *Student Count is 16,000*  
2. *Staff count is 2500*  
3. *FTE count is 1942*  
4. *Part time 558*  
5. *Certified count is 979*

**Q)** Can all staff use the wireless with personal devices?

**A)** *Yes*

**Q)** What devices are used for 1:1?

**A)** *Grades 3-12 are all Chromebooks, K-2 are iPads and Chromebooks*

**Q)** Provide total number of users that will be secured through the Web Filtering Solution?

**A)** *See Part 1 Section 1.2 of the RFP*

**Q)** Provide total number of devices that will be secured through the Web Filtering Solution?

**A)** 23,200

**Q)** What types of devices will be secured via the Web Filtering Solution (Windows, MAC, iOS, Chromebook, etc)? Could you provide the number/count of devices for each type?

**A)** *See Attachment A Section 1 for full technical requirements.*

*Current approximate counts:*

*Windows: 6200*

*Chromebook: 15,000*

*iOS: 1800*

*OSX: 200*

**Q)** Do you have any near term projections of substantial growth of full time enrolled students or devices? If so, what percentage growth over what period of time?

**A)** *No projections of substantial growth.*

**Q)** Is there a preference to provide a 100% cloud solution for the Web Filtering Solution? Or will the school require some locations to have local physical gateways to secure certain areas or locations?

**A)** *No preference. Only requirement is that all devices/users are secured on campus whether an agent is on the device or not.*

**Q)** What is your current network authentication method? Example being: Active Directory

**A)** *See Attachment A Section 1 of RFP*

**Q)** What is your average Web Filtering reporting log size in bytes daily?

**A)** *Unknown*

**Q)** What are the required Web Filter reporting log retention times (in months or weeks)?

**A)** *See Attachment A Section 2*

**Q)** What MDM does MSDLT employ today?

**A)** *Filewave*

**Q)** How many internal AD domains in the district?

**A)** *One*

**Q)** Is the current Web Filter solution Light Stream or another? If so, what?

**A)** *Lightspeed Systems*

**Q)** Will MSFLT want roaming web filter protection (off MSFLT net) for student devices?

**A)** *Yes*

**Q)** How many staff users (Windows/ Mac) will be taken off net, requiring roaming protection?

**A)** *12,500+*

**Q)** Is Windows Server/SQL server/IIS required, or will LAMP stack be considered? (for onsite solution)

**A)** *Windows/SQL/IIS is preferred but LAMP will be considered. LAMP configurations that are pre-packaged as appliances (hardware or software) will be considered equal or greater to any Windows/SQL/IIS solution. It is assumed that these appliances require little LAMP experience/knowledge and are managed through the vendor's custom interface.*

**Q)** Does MSFLT require vendor to supply hardware? (for onsite solution)

**A)** *It is preferred for vendor to provide hardware for simplicity and accuracy of comparing cost of competing solutions. However, we will accept a detailed hardware specification in lieu of hardware being included. The timeline of bid submission, vendor demonstrations, and contract award is tight, sparing little time for receiving secondary hardware quotes. To get a total cost for comparison with competing solutions, this may require us to use budgetary cost estimates for hardware based on historical purchases rather than firm, current quotes. To be clear, these estimates would be added to the proposed solution's cost to create a more complete comparison.*

**Q)** Would you consider running a virtual instance on Windows Server 2012/2016 using Hyper-V? (for onsite solution)

**A)** *We would consider this scenario.*